In week 3 of the book ﻿﻿﻿﻿'The Phoenix Project', it explained the three ways. The third way is about “creating a culture that fosters two things: continual experimentation, which requires taking risks and learning from success and failure, and understanding that repetition and practice is the prerequisite to mastery.”  When searching for resources on Google Scholar I came across ﻿﻿﻿﻿﻿﻿﻿"The DevOps Handbook: How to Create World-Class Agility, Reliability, and Security in Technology Organizations."  The book describes the three ways as Flow, Feedback, and Continual Learning and Experimentation.  It states that the principles of Continual Leaerning and Experimentation, foster trusting culture and a scientific approach to organizational improvement risk-taking as part of our daily lives.  This book relates to the course because it defines in detail the three ways covered in week 3.

**URL:** https://books.google.com/books?hl=en&lr=&id=ui8hDgAAQBAJ&oi=fnd&pg=PT8&dq=DevOps+three+ways&ots=Wu7jjkMAPP&sig=vcN4oMX8nYQ8-hNGm8zxP9hbZa0#v=snippet&q=three%20ways&f=false

**Location of Resource:** Part I: Introduction